OUR MISSION IS TO MAKE EACH MOMENT MATTER FOR THOSE WE SERVE.

For more information on how you can volunteer with Faith, please complete our online form at faithpreshospice.org/hospice-volunteer-opportunities or contact us at volunteer@forefrontliving.org or 972-239-5300.



FOREFRONT LIVING

LOCATED AT THE T. BOONE PICKENS CENTER
12477 MERIT DRIVE | DALLAS, TX 75251
24-HOUR: 1.800.724.6386 | 972.239.5300
FAITHPRESHOSPICE.ORG







VOLUNTEER FAQS

Who is eligible to volunteer at Faith Presbyterian Hospice?

For those who wish to make a significant difference in the lives of our patients and their family members, our age requirement is 18 years old and older. We are seeking volunteers from all backgrounds, experiences and cultures.

What skills are required to volunteer?

Volunteers are an essential part of Faith's philosophy of care. Many volunteers in hospice find it to be an incredible, fulfilling experience to be able to assist those in need at a critical point at the end of their lives. Volunteers simply need a caring heart and a willingness to serve.

What is the expected time commitment?

All assignments are based on the volunteers' availability. Faith does request a one year commitment for most positions, but there are also opportunities for special projects where your commitment fits the length of the project.

Why do hospice agencies have volunteers?

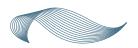
The Medicare law that defines hospice care in America, enacted in 1982, requires that volunteer hours equal at least five percent of the hospice provider's total patient care hours. Our volunteer coordinator will help you discover the best fit for you - based on your time, skills, and interests.

How are volunteers supported?

Educational trainings and support meetings are held on a monthly basis for our hospice volunteers. The volunteer coordinator keeps in close contact with each volunteer throughout the duration of each assignment.

Please note that we encourage surviving hospice family members to wait a minimum of one year following your loved one's death before serving as a direct patient care volunteer. Those volunteers who have suffered a recent loss and would like to help out in an administrative way are welcome to join our team immediately.

VOLUNTEER **QUOTES**



"I am so grateful to have volunteered and been a part of the exceptional care provided at Faith Presbyterian Hospice."

- Patricia, Patient Companion

"Awesome experience! Thank you!
Great support program being
provided to the families that have lost
a loved one. Always happy to
volunteer and be there to help!"

- Courtney, Faith Kids Facilitator

"I have been volunteering for Faith Presbyterian Hospice for years! I am happy here. I do not see myself leaving."

– Ken, Patient Companion

"My time at Faith Presbyterian Hospice has been life changing. What a beautiful facility and such nice people."

- Nancy, Greeter/Memorial Service



BECOME A
FAITH HOSPICE
VOLUNTEER!



FOREFRONT LIVING

WHY BECOME A VOLUNTEER?

Make a difference for someone. Make a difference for yourself.

Volunteers at Faith Presbyterian Hospice are the HEART of our organization. We rely on their talents and dedication to provide and enhance our unique services and programs and to make a difference in the lives of others.

If you are looking for a special place to contribute your professional skills, talents and abilities, we hope you consider the many volunteer opportunities here at Faith.

Patient Companion - Shares time offering socialization and companionship by holding a hand, reading, listening or just offering a quiet presence.

Respite Volunteer - Sits with the patient, allowing the primary caregiver to run errands, attend appointments, or have a few hours to themselves.

Administrative Volunteers - Help different departments and light office duties.

Front Desk Reception Greeter - Welcome and screen visitors at our inpatient

center receptionist desk and answer general questions.

Special Event Volunteers – Assist with memorial services, educational programs or fundraising events.



INSPIRED PROGRAMMING

As life moves forward, each passing moment gains greater significance for families sharing this poignant time together. The quality of these moments - for the patient completing his or her final journey and for the memories of surviving loved ones - matters deeply. This is where Faith Presbyterian Hospice shines brightest among hospice agencies in Dallas, TX.

Faith is the Dallas hospice leader in providing effective clinical interventions and integrated therapies along with innovative programs and supplemental services designed to touch the heart with hope - in this moment, and for all the moments to come. In addition to integrated therapies, bereavement services are a distinguishing hallmark of Faith's unique commitment to programs that serve families well beyond their time of immediate grief by caring for their emotional and psychological needs going forward.

Faithful Wishes - Fulfills special requests with transformational and inspirational experiences, such as the retired pilot who wanted to fly one more time. Requests are as varied as the patients we serve.



Faithful Presence - Records the memories, appreciations and stories of loved ones and friends to help ensure nothing is left unsaid. The recordings are provided to the patient and to all participating family members.

Faithful Paws Animal Assisted Therapy - Shares the company of their own pets with patients who enjoy the companionship of an animal. Provides a soothing presence and therapeutic benefits of pet therapy. These four-legged volunteers must be certified through Pet Partners or another animal certification program.

Faithful Hands - Visually and physically preserves the simple gesture of holding hands by creating a side-by-side paper print, or a plaster cast sculpture. It honors a sacred moment between loved ones with the lasting memory of holding one another's hand.

Legacy Building Life Review - Gives patients the opportunity to create and share videos and recordings of life stories, special memories and messages for their loved ones.



Camp Faith & Faith Kids - Camp Faith is offered in the months of August and December, it is a free one-day event that allows children, grandchildren and their surviving parents and grandparents to express their grief in a safe, secure environment, and to develop creative ways to heal after the loss of a loved one. Faith Kids is a free monthly support group for children ages 3 to 18. The peer-to-peer support of other children who have suffered a loss has proven invaluable in helping kids become stronger and grieve in healthier ways. Both of these groups incorporate play therapy and music to support grieving children at their time of greatest need. Child life specialists, social workers and chaplains are part of the team that continues to offer family support following the loss of a loved one when children are involved.

Memory Bears & Pillows - Are sewn by Faith volunteers as a way to help families ease the pain when they're missing their loved one. The bears and pillows are made out of the family member's articles of clothing or fabric.